silverlake
SYMMETRY AT WORK

Are you Digital Ready?

In 2020, we have had been forced to shed old ways of thinking as the pandemic up-ended our best laid plans. Digital adoption has been accelerated as we practised social distancing and that will forever transform how our customers will work, live and play. The question is --are you digital-ready?



Be Digital-Ready

Collaborative innovation mindset and cross-disciplinary fertilisation to radically generate new ideas

Capture the right data attributes for developing insightful analysis

Consistent approach in balancing bleeding edge innovation vs risk

Data security, data ethics and customer privacy undergirds every execution

Upskilled workforce with data, design and technology knowledge combined with business savvy

Accelerating Digital Transformation and Overcoming Obstacles in Unprecedented Times

Over 60 attendees joined us online for an industry webinar on 27 November on digital transformation – an accelerating trend as the pandemic continues to roll across the globe. Find out what our panellists said



"COVID-19 has a lasting effect on the speed that we transform. Companies will need to embrace this new rate of change."

Mr Andrew Tan, Group Managing Director of Silverlake Axis Limited

"Hybrid cloud and artificial intelligence has been key for companies to build resilience and embrace ambiguity as we move to the post-COVID-19 era."



Ms Catherine Lian, Managing Director of IBM Malaysia



"There is an even more pressing need to bridge the gap between how we collect data and how we leverage it for business success."

Dato' TJ Chin, Chief Executive Officer of Silverlake Innovation Partners

"We have to remain focused on three factors – people, processes and procedures – to ensure a successful project execution despite the pandemic."



Tn Hj Suhaimi, Project Director of Silverlake Innovation Partners



"While data awareness has always been there, the industry's consciousness has been elevated as we have to figure out how companies can operate remotely."

Mr Michael Viray, Power Systems Portfolio Leader of IBM Systems ASEAN

"Never let a good crisis go to waste."



Dr Gyorgy Tamas Ladics, Chief Executive Officer, Silverlake Symmetri

Read about Bank Rakyat's successful crossover in the next page

A COVID-19 Case Study on Core Banking Transformation.

> "How do you do execute a core banking renewal project in the middle of a pandemic?"

Bank Rakyat, the largest cooperative bank in Malaysia, wanted to be digital-ready and had embarked on a core banking renewal programme in 2017.

However, the pandemic started after the sign-off and there was a lockdown across Malaysia. Both Bank Rakyat's and Silverlake's team had to quickly adapt to new norms – logging in from home and conducting project team meetings online. Accessing the bank's systems from home was a challenge with 250 people now working offsite to ensure that the project continues to meet its milestones despite the pandemic.

Since then, Bank Rakyat has successfully migrated from its 20-year-old core banking software. The crossover was successfully concluded when the switch was made from 9 Oct 2020 to 12 Oct 2020 with minimal disruptions to the customer experience.

With its new integrated back-end systems, the bank now has faster time-to-market to roll out new products and services and is able to optimise the customer experience across various digital channels.

Silverlake Axis Updates

Dr Gyorgy Tamas Ladics joins us as the new Chief Executive Officer, Silverlake Symmetri. A seasoned financial services professional of over 27 years, Dr Ladics held leadership positions in Central Europe, Middl East, Africa, Asia and Russia.

Prior to joining Silverlake Symmetri, Dr Gyorgy Tamas Ladics was also advisor to Managing Director/CEO of BIBD and formulated strategies developed initiatives aligned with regional aspirations. He also holds positions as Independent Non-Executive Director and Chairman of Board Information Technology Committee Bank Alfalah, Pakistan, as well as Advisor at Fajr Capital (Private Equity Company).

Jonas Lind has moved on as Chief Executive Officer, Silverlake Cloud Mezzanine and Chief Executive Officer, X Infotech. As the CEO of Silverlake Cloud Mezzanine, Mr. Lind is responsible for driving the next economic disruption in the digital space from the Silverlake Group through transforming businesses for exponential value realization.

In his concurrent role as CEO X InfoTech, Mr Lind works with financial institutions and governments to become Digital Leaders by focusing on bridging gaps between conventional operating models and the new digital world.

Over the years, Mr. Lind has acquired deep knowledge and specialisation in emerging technologies such as digital identification and authentication while also spearheading technology- driven business strategies to promote organisational growth, market expansion and operation efficiency over 50 countries.