

SACCC
Silverlake Axis
Customer Connect Conference

Silverlake Customer Connect Conference (SACCC) 2024 in Da Nang, Vietnam

silverlake
SYMMETRY AT WORK

In the vibrant city of Da Nang, Vietnam, Silverlake Customer Connect Conference (SACCC) 2024 unfolded, bringing together a community of leaders, innovators, and forward-thinkers to shape the future of finance and technology. Our flagship event was not just a gathering—it was a milestone, a moment where ideas forms value proposition, and visions create possibilities.

From the opening keynote to the final panel, attendees immersed themselves in thought-provoking discussions on topics that are rapidly transforming our industry. Banking optimisation, cloud evolution, fintech innovation, and our category AI technology were just a few of the highlights. Together, we explored insights that resonate beyond conference walls, setting the stage for real change in the banking industry.





For us at Silverlake, SACCC 2024 embodies the spirit of collaboration and innovation that fuels our work. We are immensely grateful to our speakers, partners, and attendees, whose energy and expertise elevated every moment. With each conversation and shared perspective, we move closer to a shared vision for a future defined by resilience, adaptability, and innovation.

Thank you to our customers and partners for making SACCC 2024 an unforgettable experience. Together, we continue to redefine what's possible.

Partnership Engagements





UAE Decision-Makers Roundtable, hosted by The Leaders Roundtables (TLR)

On 12th November, thought leaders came together for the UAE Decision-Makers Roundtable, hosted by The Leaders Roundtables (TLR). Silverlake was honored to be part of this impactful gathering, where ideas converged to address the challenges and opportunities shaping our industries.

The roundtable was not just a meeting—it was a space where perspectives met innovation, and collaboration paved the way for actionable solutions. We were proud to have our Gyorgy Ladics and Raul A. actively participated in the discussions, bringing their unique insights and vision to the table. Their contributions, along with those of other attendees, were instrumental in shaping the impactful conversations that emerged from this event.

At Silverlake, we believe that progress stems from meaningful dialogues and collective vision. A heartfelt thank you to TLR for creating this platform and to all the inspiring minds who made the event memorable.

Jason Lee Champions Silverlake Core Banking as a Panelist at the IBM Ecosystem Growth Summit

At the 2025 APAC IBM Ecosystem Growth Summit, Silverlake proudly stood at the forefront of transformative conversations shaping the future of business and technology. Held on December 2–3, 2024, at the picturesque Renaissance Bali Nusa Dua Resort, the event brought together visionaries and innovators from across the region.





Jason Lee Khai Hoong, took the stage as a panelist in a lively discussion on emerging market trends and the forces driving change. The conversation explored the pivotal role of AI, innovative go-to-market strategies, and the profound impact of collaboration in reshaping industries. Jason shared insights rooted in Silverlake's commitment to innovation, offering a forward-looking perspective on unlocking market demand and fostering partnerships.

This summit wasn't just about discussing change—it was about leading it. By exchanging ideas with industry leaders, Silverlake reaffirmed its dedication to advancing solutions that empower businesses and communities across the region. As we reflect on this impactful gathering, we look forward to continuing our role in driving innovation and shaping a future defined by collaboration and growth.

The Banking CEE Expo in Budapest

At The Banking CEE Expo in Budapest, Gyorgy Ladics joined leading minds across the industry to explore the future of banking in Central Eastern Europe. Hosted by the Banking CEE Network, the event brought together experts to discuss the challenges and opportunities that lie ahead for financial services in a digital-first world.

Through thoughtful presentations and in-depth discussions, attendees delved into strategies essential for building customer-centric digital banks that meet the demands of today's tech-savvy market. Themes like sustainable growth, community impact, and the critical role of technology in creating seamless digital experiences emerged as focal points.

He had the privilege of engaging with clients, prospects, and industry peers—fostering connections that will drive Silverlake's commitment to innovation and meaningful impact in banking. The event underscored the importance of staying ahead in an evolving landscape, where adaptability and forward-thinking are key to success.







Silverlake and Bank Alfalah Partnership

At Silverlake, we believe that partnerships grounded in shared vision create lasting impact. Recently, Silverlake and Bank Alfalah came together for a strategic meeting with a clear goal, to align our card footprint initiatives with global insights and the lessons we've gained from past successes.

The meeting was a milestone in our commitment to innovate and lead in the financial technology space. By leveraging best practices from around the world, we're setting a course to shape the future of financial services together. This partnership embodies a dedication to excellence, innovation, and leadership—qualities that drive both Silverlake and Bank Alfalah forward, inspiring us to build a financial ecosystem ready for tomorrow.



QR Retail Automation (Asia) Sdn Bhd, part of the Silverlake's ecosystem, honored to be part of the panelist at the Future of Retail Forum

QR Retail, a part of the Silverlake's ecosystem was part of the panelist at the Future of Retail Forum. It was truly inspiring to engage with fellow industry leaders, exchanging ideas on how cutting-edge technology is transforming the retail landscape.

A heartfelt thank you to the Small & Medium Enterprises Association Malaysia (SAMENTA) and the Malaysia Retailers Association (MRA) for hosting such an insightful event. Events like these remind us of the power of collaboration in shaping the future of industries.





Capital Locked to Capital Linked event, held on October 11, 2024, at the Souphattra Hotel in Vientiane, Laos

Silverlake participated as an exhibitor at the Capital Locked to Capital Linked event, held on October 11, 2024, at the Souphattra Hotel in Vientiane, Laos. This pivotal forum brought together financial institutions, investors, policymakers, and fintech startups to discuss the challenges and opportunities in advancing capital market integration and financial connectivity across Laos and the ASEAN region.

Representing Silverlake, Dieu Nguyen, took part in Panel Discussion 3: Technology and Infrastructure Support to the Financial Sector. During the discussion, he highlighted Silverlake's innovative solutions that empower financial institutions with cutting-edge technology, fostering connectivity and driving the future of finance in ASEAN.

Our participation provided us with a unique platform to showcase our leading technology services, engage with key industry players, and contribute to meaningful conversations about the financial landscape in this region.







Islamic Banking







Kuala Lumpur Islamic Finance Forum (KLIFF) 2024

At the recent Kuala Lumpur Islamic Finance Forum (KLIFF) 2024, Ts. Dr. Othman Abdullah CPIF, took the stage to discuss an exciting vision for the future of Islamic finance—a future where digitalisation and AI lead the way toward sustainable practices and ethical finance.

Ts. Dr. Othman Abdullah shared his insights into how AI is reshaping the sector, from streamlining Shariah governance to supporting more sustainable product development and improving decision-making. He highlighted how advanced AI tools can augment human efforts, making processes more efficient while ensuring alignment with Shariah principles. Through real-world examples, he demonstrated how these innovations can enhance growth and sustainability across the Islamic financial ecosystem.

Silverlake is proud to play a role in this transformation, empowering institutions to embrace the possibilities of AI in creating a more sustainable, ethical, and forward-thinking approach to finance.









11th Islamic Banking, Accounting & Finance International Conference,

At the recent 11th Islamic Banking, Accounting & Finance International Conference, Ts. Dr. Othman Abdullah CPIF, shared powerful insights on the theme of "Revolutionising Islamic Finance, Accounting, and Banking Through Artificial Intelligence (AI)."

In his session, titled "Application of AI in the Banking Sector," Dr. Othman explored the transformative potential of AI within Islamic finance, showcasing how technology reshapes financial practices for greater efficiency, transparency, and inclusion. This milestone presentation emphasised Silverlake's commitment to leading the digital evolution in Islamic finance.

We were also deeply honored by the presence of Tan Sri Dato' Sri Abdul Wahid bin Omar from Bursa Malaysia Berhad, who added profound perspectives to the conversation, amplifying the impact of the event. Reflecting on these sessions, it's clear that technology's role in Islamic finance continues to expand, opening doors to a promising future.

Milestones





Silverlake and Faysal Bank Limited Win at Global FinTech Innovation Awards 2024

Our collaboration with Faysal Bank Limited (FBL) has been recognised at the Global FinTech Innovation Awards 2024 by IBS Intelligence, earning us accolades in two distinguished categories: Best Core Banking Transformation – Best Tools and Practices & Best Islamic Banking Implementation – Best Project Implementation. These awards are more than just trophies; they are a testament to the trust placed in us by the banking community and a reflection of our unwavering commitment to innovation.

Through this partnership, we've supported FBL in driving their digital transformation journey, enabling them to introduce groundbreaking products and services that elevate the customer experience. We extend our gratitude to Faysal Bank Limited for their trust and partnership, and to IBS Intelligence for this recognition. Together, we're pushing boundaries and setting new benchmarks in the world of digital banking.





Fermion Merimen Technologies FZE has been awarded the InsurTech of the Year at The 11th Middle East Insurance Industry Awards (MIIA)

The 11th Middle East Insurance Industry Awards (MIIA) celebrated excellence in the insurance industry, honoring 19 outstanding winners at a prestigious ceremony held at Atlantis The Palm, Dubai.

Fermion Merimen Technologies FZE has been awarded the InsurTech of the Year —an achievement that underscores our commitment to transforming the insurance landscape through innovation and collaboration. A special congratulations to Fatima Farhat, who represented the team and accepted this esteemed award. This milestone wouldn't have been possible without the support and trust of the Emirates Insurance Company management and team. Your partnership has been a cornerstone of our success.

Finally, a big thank you to the Fermion Merimen management team and our colleagues across departments and regions. Together, we are shaping the future of the insurance industry and setting new benchmarks for success.











Indonesia Market Connect



In a dynamic step toward deepening ties within Indonesia's financial sector, our Group CEO of Silverlake, Cassandra Goh along with Soo Cheng Tan recently embarked on a courtesy visit to PT Bank Rakyat Indonesia (Persero) Tbk in Jakarta, Indonesia.

The visit was an exchange of insights and shared aspirations for the future of digital banking in Indonesia. As a trusted provider of digital and financial solutions across Asia, Silverlake remains dedicated to fostering strategic partnerships that empower our clients and reshape customer experiences. We look forward to the opportunities ahead, building on a foundation of trust and collaboration to drive innovation and growth alongside Bank Rakyat Indonesia.

In today's ever-evolving financial landscape, partnerships are the cornerstone of impactful innovation. Recently, our Group CEO, Cassandra Goh alongside Soo Cheng Tan, had the privilege of dining with leaders from Bank Mandiri and extending a courtesy visit to CIMB Niaga.

These interactions go beyond business; they represent a shared commitment to transforming financial services across Southeast Asia. Over a meal and insightful discussions, we delved into new opportunities for collaboration and explored how we can jointly shape the future of digital banking for millions across the region. Thank you to Bank Mandiri and CIMB Niaga for the inspiring exchange of ideas. At Silverlake, we believe in the power of partnerships to drive meaningful change.





We were honored to host the President Director of PT. Bank Tabungan Negara (Persero) Tbk at our Malaysia's office. The visit marked a significant milestone in our ongoing partnership, providing an excellent platform for in-depth discussions on future strategies, collaborative initiatives, and shared goals.

During the visit, we explored opportunities to enhance digital transformation efforts within the banking sector, leveraging innovative technologies to drive operational efficiency, customer experience, and sustainable growth. We look forward to building on this productive engagement and strengthening our relationship to create more impactful solutions for the financial services industry.

Ts. Dr. Othman Abdullah CPIF, recently had the opportunity to engage in an in-depth presentation and discussion with the teams from PT Bank Rakyat Indonesia (Persero) Tbk and PT Bank Mandiri (Persero) Tbk. in Indonesia. The session focused on Silverlake's cutting-edge solutions and their potential to drive innovation in the financial services sector.

During the meeting, both teams explored various collaborative opportunities, delving into the transformative role that our technologies can play in shaping the future of banking in Indonesia. The engagement was a valuable platform for exchanging insights, strengthening relationships, and laying the groundwork for future partnerships in the rapidly evolving financial landscape.





Ts. Dr. Othman Abdullah CPIF, recently participated in a collaborative workshop with Bank CIMB Niaga. This engagement reflects our commitment to fostering innovation and deepening partnerships within the Islamic finance sector. Together, we explored transformative ideas to drive sustainable growth and deliver cutting-edge financial solutions.

At Silverlake, we continue to empower our clients with industry-leading expertise and innovative technologies tailored to meet the evolving needs of the financial industry.

Silverlake had the privilege of participating in the Bank BTN Roadshow in Indonesia, an event that brought together key players in the banking and technology sectors.

The roadshow served as an invaluable opportunity to highlight our capabilities in driving digital transformation within the banking industry. It also allowed us to connect with industry leaders and stakeholders to exchange ideas on the future of financial services.

We remain committed to innovation and collaboration as we work towards building a more advanced and interconnected financial ecosystem.

